



Plumbing Inspection Program Questionnaire

The Plumbing Inspection Program strives to continually improve customer service and accommodate the needs of the Plumbing Contractors using our services. To efficiently address any areas that are not meeting your needs or desires we request that you take a few minutes to fill out this questionnaire. Your input is essential for the continued improvement of the services we provide. Feel free to make any comments or suggestions on the back of this questionnaire.

Please honestly rate the following: With one (1) the **lowest** score and five (5) the **highest** score

Place an **X** in one box

	1	2	3	4	5
Ease in obtaining a Contractor Registration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease in obtaining a Plan Review	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease in obtaining a Plumbing Permit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional, Courteous and Respectful treatment by Clerical Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional, Courteous and Respectful treatment by Administrative Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional, Courteous and Respectful treatment by Inspection Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were inspections performed in a timely manor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease in finding forms or information off our website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How would you rate the overall performance of this inspection agency versus your experiences with other inspection agencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Yes No

Have you attended any of our continuing education classes	<input type="checkbox"/>	<input type="checkbox"/>
Were you satisfied with the curriculum provided in the classes	<input type="checkbox"/>	<input type="checkbox"/>
Were you satisfied with the presentation of the information	<input type="checkbox"/>	<input type="checkbox"/>